

THE ROCKS B&B 'NEW NORMAL'

COVID-19 HAS CHANGED HOW WE DO THINGS

We have amended our working policies to ensure everyone's safety

In line with Government guidelines, the Rocks B&B have carried out the following:-

Risk assessment – we have conducted a thorough risk assessment in line with CIEH, Government and Tourism NI guidelines, identifying hazards and potential risks and taking precautions to minimize any identified risks.

Precautions – we have signage in place to remind everyone to wash and/or sanitise hands and additional signage to remind everyone to maintain a 2 metre distance.

UK guidelines have brought in 1 metre distancing but we will continue to adhere to 2 metres distancing in all areas, where possible to further protect everyone.

Social Distancing – we have put in place a number of measures to ensure that social distancing is maintained, including increased ventilation, staggered eating times with 15 minute buffers between sittings, we've reduced the number of tables in our breakfast area, placed tables in our lounge to enable guests to segregate and give guests the choice of eating outside (weather permitting). Alternatively, we can deliver breakfast to your room or provide you with a breakfast to go.

Deep Cleaning and Laundry – At the Rocks B&B we have always maintained an extremely high standard of cleanliness, in addition to our usual standards we have increased cleaning all touch points throughout the property with Covid killing cleaning chemicals.

Our bed linen and towels is professionally cleaned by an outside contractor to hospital standards, ensuring elimination of any possible of infection.

Communication – we will contact you prior to and during your stay by email, text or Whatsapp or phone, to relay any information. Breakfasts can now be ordered via our web app the night before, thus reducing both the risk of handling paper but also helping to save the environment!

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Covid-19 is here for the foreseeable future. We want you to **feel safe in our home**...so we have introduced our 'New normal Policy' for our guest's protection. Please read our policy and if you have any questions, please feel free to call or email us.

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